

Guide for Collecting a Parcel from a **DPD Pickup Locker**

Web Bluetooth Pick Up



1. Click on the link in the Viber/SMS message you received from DPD.



2. Stand in front of the parcel locker and turn on the Bluetooth.



3. Follow the instructions on the website. After you have successfully completed all the steps, the green light will blink. Wait for the box to open.



4. Collect your parcel and close the box door.

Pick Up With Direct4.me Mobile App



1. Download the Direct4.me mobile app and create a user account.



2. Find and select your parcel from the list in the app.



3. The app will display the box containing your parcel (e.g., A1).



4. Turn on the Bluetooth and follow the instructions in the app.



5. Collect your parcel, confirm the collection in the app, and close the box door.

WARNING! Do not leave anything in front of the Pickup locker.

PARENTAL WARNING! Risk of crushing and choking. Do not allow children to play with the parcel locker.

For difficulties in collecting your parcel, contact DPD Customer Service from Monday to Friday between 7:30 and 17:30 at +385(0)1 3430 600.

Read more about Pickup lockers here:

dpd.com/hr/hr/pickup-lokacije/dpd-paketomati/



If you want to send a parcel via DPD Croatia, visit:

posaljipaket.hr